

FAQ – Balance board

Q: The board does not drive straight; it pushes to one side more than the other?

A: Try to calibrate the balance scooter.

- Put the board on a surface, which must be perfectly level/horizontal, you can use the giftbox to help keep it even
- Make sure it is completely turned off, then press and hold the power button until you hear a beep followed by flashing lights, then release the power button and press it one more time.
- The balance scooter turns off and is now calibrated.

Q: How do I place my feet on the board?

A: It is important that your feet's are not too close, because then the pressure plates are not activated correctly. (see photos)



Q: How do I charge the board; adapter lights are green/red?

A: When adapter is only connected to wall socket, not the board, light on the adapter is green.

When adapter is connected to the board and charging, light on the adapter is red.

When adapter is connected and board is fully charged, light on the adapter is green.

Q: How far does a fully charge battery go?

A: It will go 12-15 km, depending on weight, terrain, style of driving etc.

Over time the battery will become weaker, as seen on computers, mobile phones etc.

Q: How much power does the board have?

A: 2 x 350 W - The board has 2 engines, each engine provides 350 W

Q: Can I drive the board in rain/snow or on wet roads?

A: No, as water will then built up inside the unit, damaging vital parts.

We recommend using helmet + knee and elbow pads when driving the balanceboard.

Warning! Do not leave the balance scooter in charging mode for several hours. Disconnect it when fully charged. Too long charging will over time make the battery capacity smaller. Also make sure not to charge the scooter in very warm places. And don't cover it with cloths and blankets while charging. Like any other product this scooter battery can be warm while charging.